

# PRIVACY POLICY

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Protecting the security and the privacy of your personal data is important to CONCORDIA TEXTILES. This is the privacy policy of the website of CONCORDIA TEXTILES. CONCORDIA TEXTILES NV is incorporated under Belgian law, with registered office at Flanders Fieldweg 37, 8790 Waregem, Belgium.

This statement discloses the information practices of CONCORDIA TEXTILES, including what type of information is collected, how this information is gathered, how the information is used, and with whom the information is shared. This Privacy policy can be modified, e.g. as a result of new functionalities on the website that require the processing of personal data. We thus advise you to check this Privacy policy regularly. Any major changes will be notified via our website.

## 1. Who is responsible for the processing of your personal data?

Concordia Textiles is the party responsible for the processing of your personal data. This means that Concordia Textiles determines for what purposes and with what means your personal data will be processed.

## 2. Which personal data do we process about you?

We collect your personal data in 3 ways:

### a. Information provided by you

We receive your information in the first place if you share it with us by:

- Contacting our sales team with the request to correspond with you. This can be through e-mail, SMS, orally by telephone, visit to the company, visit during a fair. Either by giving us your business card, sending an e-mail with e-mail signature or by letting us note down your contact details.
- Contacting us via the contact form or job application form on the website
- Creating a login and password to use the fabric selector

In these cases, we usually receive information such as your first name, last name, company e-mail address, company telephone number, company address details (street, number, postcode, city, country), the project or the region in which you are interested, your position, your market and application segments.

### b. Automatically obtained information

When you browse our website, we receive data from cookie providers about your activity on our website such as the time and duration of your visit, the hyperlinks that you clicked which brought you to our website and the hyperlinks on our website which link to other websites, your IP address, the pages you visit, the browser you use and your location.

### c. Information obtained from third parties

Sometimes we also receive your information from affiliated companies.

If you are an end user of a CONCORDIA TEXTILES product, we may collect your data if your supplier provides us your information in the context of business opportunities.

## 3. For what purposes do we process your personal data?

### a. In order to respond to your requests and keep you informed

We process your personal data when you request a brochure, order a product, ask to be kept informed of our activities, projects, offers, events, actions and so on.

For this purpose we may process data such as your name, your business address, your business e-mail address, your telephone number, your preferred language and the project or the region in which you are interested.

If you have previously sent us a request to receive a brochure or ordered a product, we will keep you informed about our products. All our e-mails contain an “unsubscribe” button.

### b. For the technical and functional management of our website

We process personal data for the technical and functional management of our website and to ensure that the website is easy to use.

For this purpose we may process data such as your IP address, the pages you visit, the browser you use, geographical data such as your location, your preferred language and the time and duration of your visit.

## 4. Who has access to your personal data?

CONCORDIA TEXTILES can share your data with its subsidiaries. In addition, CONCORDIA TEXTILES calls upon third parties to perform certain processing activities, such as hosting the website.

We may share these data with certain third parties:

- processors who act on our behalf, such as e.g. marketing and communication companies;
- business partners with whom we carry out joint promotions or programs;
- business partners who provide service support;
- attorneys and external advisors: in certain cases CONCORDIA TEXTILES may transfer your personal data to attorneys and external advisors if this is necessary to give us advice or to defend our rights;
- possible acquirers of the whole or part of CONCORDIA TEXTILES in the event that (a part of) our activities would be taken over by a third party.

## 5. What about links to other websites and social media?

The website of CONCORDIA TEXTILES can contain references (e.g. via hyperlinks) to websites of our subsidiaries. CONCORDIA TEXTILES is not responsible for the processing of personal data via these websites. CONCORDIA TEXTILES advises you to check the privacy policies of these websites. This privacy policy applies only to the CONCORDIA TEXTILES website.

If you share content via the social media pages managed by CONCORDIA TEXTILES, this content will be visible for the visitors of these social media. CONCORDIA TEXTILES is not responsible for the processing of personal data via these social media.

## 6. How long do we keep your personal data?

CONCORDIA TEXTILES will retain your personal data for the period necessary to fulfil the purposes outlined in this privacy policy and at least as long as it has a contractual relationship with you.

## 7. How are your personal data protected?

CONCORDIA TEXTILES strives to protect your personal data by means of technical and organizational measures, such as firewalls and secured servers that may only be accessed by a limited number of persons holding special access rights.

## 8. What are your rights and how can you exercise them?

You have a number of rights with regard to your personal data, such as the right of access, the right to rectification of inaccurate personal data, the right to have your data deleted, the right to data portability, the right not to be subject to profiling and the right to object to the processing of data. You can contact us for any questions or requests regarding the processing of your personal data through the mail-address [gdpr@concordiatextiles.com](mailto:gdpr@concordiatextiles.com).

If the processing of your data is based on consent, you also have the right to withdraw your consent at any time, without this affecting the legitimacy of the processing done prior to the withdrawal of your consent.

If you have any further questions or complaints about the processing of your personal data, about the CONCORDIA TEXTILES website or about this Privacy Policy you can always contact us:

- by e-mail at [gdpr@concordiatextiles.com](mailto:gdpr@concordiatextiles.com);
- by phone at the number +32(0)56 62 73 73
- by mail to:  
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